

POLICY

HIP-Petrohemija d.o.o Pančevo is a producer of basic petrochemicals and polymers and it has been supplying the regional market for over 40 years now, thanks to its top quality products and continual dialogue with all stakeholders.

Through socially responsible business practices, we achieve sustainability and positive outputs in the social and economic environment.

With our products and services we try to respond to all present and future customers' needs and to meet all their requirements, always striving to offer even more than they expect.

We responsibly manage the risks of our operations in order to be proactive, increase the level of corporate responsibility and improve our processes' key performance indicators. We continually plan our goals and provide all resources and information necessary for the realization of our products and processes. The accomplished results are carefully analysed and used as the basis for planning further improvements.

We comply to the current national and European legal regulations in the fields of quality and energy management, living and working environment protection, information security, as well as the rules of international standards and fair industrial practice.

The kernel of our business is people. By continual involvement of all employees, fostering knowledge and skills development, taking care of their health and safety, and encouraging their innovation and creativity, we emphasize their role and significance of their contribution to performing the company's policy and accomplishing its goals.

We are devoted to the improvement of environmental key performance indicators and pollution prevention. Through plants modernization and permanent process monitoring, we keep reducing the the air, water and soil footprint of our processes, and minimize waste generation.

We organize mandatory and preventive medical treatments and rehabilitation in order to take care of our employees' health and diminish the consequences of possible injuries and accidents. Employees are consulted and encouraged to participate in solving issues regarding safety, and thorough efficient dialogue we increase their awareness of safe and healthy work environment. We keep improving our corporate responsibility towards our employees, young people, the disabled, the local community and the whole society for the purpose of mutual satisfaction and success.

We develop mutually useful relationship with our suppliers through clear and transparent communication. We optimize costs and resources and create conditions for quick and flexible response to changes. We encourage energy efficient product supplies and energy efficient process designs, in order to spread awareness of energy efficiency in our working environment.

In accordance with our business activities, we seek to protect confidentiality, integrity and availability of business information, as well as all stakeholders' personal data.

We keep improving the quality of all our processes and products in compliance with the best available approaches for the purpose of sustainable development and increase in the process energy efficiency. We keep upgrading the management systems of quality, energy, environmental protection, health protection, safety at work.

We apply integrated management system which complies with ISO 9001:2015, ISO 14001:2015, ISO 45001:2018, ISO 50001:2018. We have accredited laboratories in accordance with SRPS ISO/IEC 17025:2017. As a certified Entity in Charge of Maintenance (ECM), we are dedicated to improving safety in railway transport in accordance with the requirements of Annex III to ATMF Annex A, and Appendix G to COTIF.

Director and top management bear the ultimate responsibility for continual improvement of the integrated management system through the promotion and application of this Policy. Our employees bear the responsibility for consistent employing of the Policy in which way they contribute to its realization.

Pančevo, October 17th, 2022

HIP-Petrohemija d.o.o Pančevo
DIRECTOR



Velimir Unković